

Human Factors (Resource Management) Enquiry form

Course: Human Factors (Resource Management) HF(RM) course
Venue: South Tyneside College, South Shields
Price: On enquiry
Date of next course: 5th - 9th March, 2012

Delegate details:

Title		Organisation	
First name		Last name	
Job Title			
Contact email			
Contact telephone work		Mobile	
Address for correspondence	1 st line address		
	2 nd line address		
	3 rd line address		
	City / Town		
Comments / requests			

Terms and conditions

1. An agreement will be sent to the delegate’s email at registration. Payment will be in accordance with the agreement
2. 20% course deposit will be required within three days of receiving our agreement
3. Full course fees must be received at least two weeks before course start date
4. Substitutions of delegates may be made until the start of the course
5. Cancellations will incur a fee as follows: more than 4 weeks before the course starts, 20% administration fee; between 2 and 4 weeks before the course starts 60% of course fees. Within two weeks of the course start date full course fees will apply

This form can be completed online and submitted to enquiries@wrightway.co.uk, or can be printed, completed and faxed to 01202 738776, or can be completed by telephoning the WrightWay consultant on **01202 739267**. On receipt of the enquiry form a WrightWay consultant will call to discuss the course. WrightWay is able to advise about accommodation and travel requirements.



WrightWay’s Human Factors (Resource Management), HF(RM), course includes combined training for bridge and engine room officers. The course has evolved into its present form since it was first presented by WWL in 1996, and is based on the principles of aviation crew resource management training.

The WWL course is one of the most widely recognised and reputable courses within the industry, and is facilitated by a team of expert training professionals all with a maritime background.

HF(RM) teaches maritime crew members about human factors that are pertinent in the 21st century to the shipping industry. The course incorporates accident case studies and simulator exercises in addition to classroom theory sessions.

WWL is part of the group of industry professionals currently developing the requirements for HF(RM) training in the maritime world. The WWL course responds to and reflects the current needs of the maritime world and is in accordance with the 2010 Manila amendments to STCW.

WrightWay Training Limited HF(RM) Training Objectives

- To gain a greater awareness of the concepts, philosophies and objectives of Human Factors Training and their relationship to accident prevention.
- To enable participants to utilise more resource management tools and avoid costly accidents.
- To enhance participant’s abilities to utilise their most valuable resource: **themselves**

